



CASE STUDY



Printing Shipping Labels and Pick Tickets in a Warehouse Environment

Customer Overview

A manufacturer and distributor of automotive supplies supports a network of dealers with a wide variety of automotive components. When one of their dealers places an order, it is entered into the company's AS/400 mainframe. The order is approved and then processed. The warehouse requires a pick ticket identifying what items are to be shipped and a shipping label to be placed on the shipping container. The pick tickets are printed on standard paper, and the shipping labels are printed on a special adhesive backed label stock. The printer is located in an office that is in a different building from the warehouse.

Process: When the job is printed in the office, the pick ticket is printed on standard paper. The user must then change the paper to the special adhesive backed label stock for the shipping Label. Once both jobs are printed, the jobs are combined and manually transported to the warehouse where the order can be processed.

Kyocera Solution

Improved Process: A PRESCRIBE API developed by Kyocera's Professional Services Group is employed that identifies if the job sent to the printer is a Pick Ticket or Shipping label. Once the job is identified, the printer can intelligently process the job. The printer has two cassettes, one with standard paper, the other with the special adhesive backed label stock for the shipping labels. When a pick ticket is sent, the printer identifies it and prints it from the cassette loaded with the standard paper. If the API detects a shipping label, it will use the cassette loaded with the special adhesive backed label stock.

With the new workflow installed, the printer was moved from the office to the warehouse. Jobs are now printed directly from the office to the warehouse, and printed on the correct stock every time!

Conclusion

By implementing Kyocera Printers and utilizing the features of PRESCRIBE, this customer has improved their workflow by reducing the steps needed to complete their job, as well as reducing their time to shipment by outputting directly to the warehouse where orders can be processed faster.



Kyocera Mita America, Inc.
North American Headquarters • 225 Sand Road, Fairfield, NJ 07004 • www.kyoceramita.com